



"Where pride in what you do still matters"

Returns/Exchange Form

Please complete all the details below and email to orders@rawcliffes.co.uk. Please then enclose a hard copy with your items that you are returning to our address.

Date:	Order ID Number:	
Name:		
Email:	Telephone:	
Address:		
<div>I would like a Full Refund</div> <div style="text-align: center;"><input type="checkbox"/> <small>Tick or Leave blank if N/A</small></div>	<div>I would like to collect my exchange from the shop</div> <div style="text-align: center;"><input type="checkbox"/> <small>Tick or Leave blank if N/A</small></div>	<div>I would like to pay £5.99 for delivery to my address</div> <div style="text-align: center;"><input type="checkbox"/> <small>Tick or Leave blank if N/A</small></div> <div style="font-size: 0.8em;"><small>We will contact you for payment once we are ready to ship your order</small></div>

Items to Return/Exchange:

Item Code	Qty	Item Description	Size	Colour	Price	Reason for Return	New Size Required (Exchange Only)

Total Refund Amount:

EXCHANGES: PLEASE NOTE THAT WE WILL CHARGE DELIVERY COSTS FOR THE NEW ORDER

If you wish to exchange an item please ensure you provide details of the product code, size and name of the items when completing the returns form; please note that we will charge delivery costs for the new order. It is the responsibility of the customer to ensure that the goods are returned in good condition using a secure postage method.